Changing Your McLaren Network (WSP) Password

Internal Users (In Hospital)
You must register with McLaren's account self-service portal to change your password. Click the “Self Service” icon located on the PC desktop.

External Users (Physician office staff users)
You must register with McLaren's account self-service portal to change your password. Open Internet Explorer and go to the website listed below.

Registering for the Self-Service Portal
Registering for McLaren's Self-Service Portal is easy and takes about 5 minutes.

To register:

2. Type your user ID in the first box.
3. Type in the random characters presented on screen in the box below.
4. Click on the OK button.
5. Click on My Questions and Answers Profile.
6. Enter the temporary password provided to you, or, if this is not a new account creation, then use your current password.
7. Select 3 security questions and answer them.
8. Click the Next Button.
9. Click on Go To Home Page to return to the main page.

Note: Completing this one-time process allows you to click the “Forgot My Password” link on the website and reset your own password if needed.

To change your password after following the above steps:

1. Click on Manage My Passwords.
2. Type the temporary password provided to you or your existing one that you had previously.
3. Enter your new password.
4. Confirm your new password.
5. Click the next button.

Important Notes
Passwords must be 8 to 12 characters and comprised of at least 1 letter and 1 number. Punctuation marks and special symbols (!.#$) are not allowed at this time.

- You may only change your password once every 24 hours.
- If the Anthelio Service Desk resets your password and gives you a temporary, you must wait 24 hours before changing the password.

Anthelio / Atos Service Desk: (810) 424-8400